

LMD-A Monitor Firmware update procedure (Version 3)

Notes:

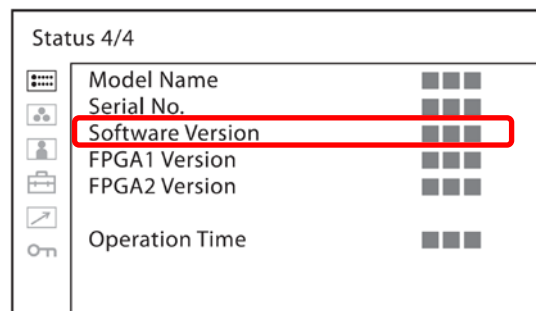
Your monitor must be version 1.10 or later before updating to version 3.00 .

When the software version is ver.1.00, contact the Sony service representative, your Sony representative or an authorized Sony dealer.

To check the monitor Software version:

→ Press "MENU"

→ Go to page 4 of "SATUS" section



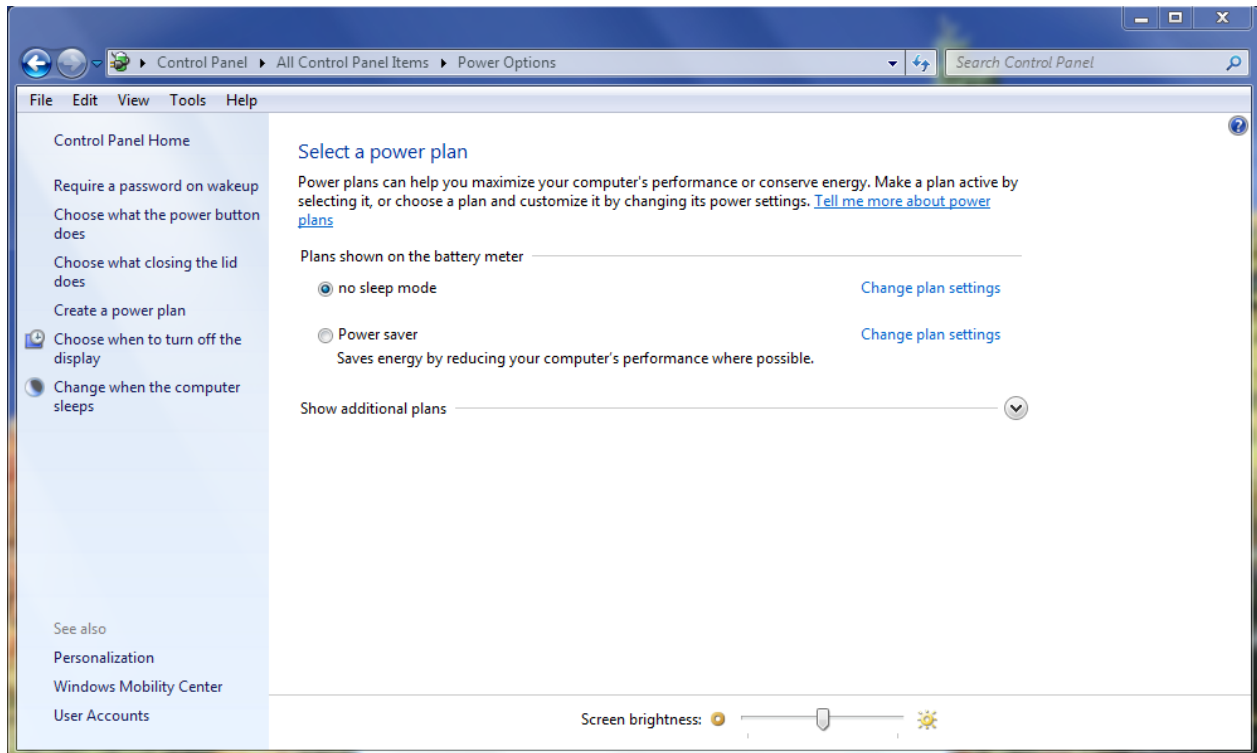
1. Preliminary settings - monitor and computer:

Monitor settings:

- Set the SERIAL REMOTE mode to ON through the Menu of the monitor,
- Set an IP address to the monitor. Please, refer to the Monitor_Update user guide for details,
- Select the mode PEER TO PEER or LAN on the monitor depending on the physical connection being direct or via HUB.

Computer settings:

- Verify that the computer is well compatible with the specifications mentioned in the Monitor_Update user guide,
- Set an IP address. We recommend using 192.168.0.100,
- Verify that the SUBNET addresses are identical on both the monitor and computer,
- Verify that the computer is NOT set in SLEEP MODE:
 - Select: START > CONTROL PANEL > POWER OPTIONS
- Select NO SLEEP MODE



2. Monitor_Update (Utility V1.1 software)

The Monitor_Update utility software is required to update the software of the monitor. You can download it from <http://www.sony.net/pro/monitorshub> in the SUPPORT section of the product web page.

The monitor physical connection is done via an Ethernet cable to the computer. This utility software can be used for single or multiple monitors firmware update when all monitors and computer are connected on a same network.

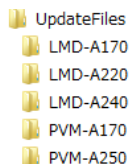
We recommend to test first with one single unit to get familiar with the procedure before starting multiple firmware update.

Please follow instruction on the **Monitor_Update User Guide V1.1** before starting the update. This user guide can be downloaded from <http://www.sony.net/pro/monitorshub> at the same location of the monitor firmware.

3. LMD-A Monitor Software

Download Version 3 firmware from <http://www.sony.net/pro/monitorshub>. You can unzip all of the version 3 firmware in a single folder. The firmware of each model is extracted to each right model number's folder in the "UpdateFiles" folder. It is required to load it through the Monitor_Update utility software in the zone TARGET MODEL /UPDATE FILES.

When you load the software, please select the folder named **UpdateFiles**.



Note:

Do not change the folder structure

Conditions and recommendations to follow:

Before you start the firmware update, we recommend reading carefully the Monitor_Update User Guide. A wrong operation could result in the monitor permanent failure that would require sending the unit to a Sony service centre for repair.

<CAUTION>

RISK OF FAILURE:

In order to avoid permanent failure of the monitor:

- **Make sure power supply is correctly provided to both the monitor and computer,**
- **Use physical Ethernet wire cable between the monitor and computer, not WiFi,**
- **DO NOT LEAVE the computer in SLEEP MODE,**
- **Once the firmware update has started, DO NOT STOP the procedure**
- **DO NOT POWER OFF the monitor until the procedure is fully completed. A message is displayed on the computer screen when the update is completed,**

If permanent damaged occurred as a result of above miss operation, the monitor operation cannot be recovered and will have to be sent back to a service centre for repair at customer cost.

During the update, firmware progress details can be checked by clicking the FILE icon and selecting the DISPLAY LOG function.