# VPL-VW365ES\_VW320ES\_VW328 - Firmware Update 2.302

* Release date:   
  19/06/2017, v2.302
* **Compatible models:**VPL- VW365ES\_VW320ES\_VW328
* **Main changes:**

**From v.2.301:**

***VPL-*** ***VW365ES\_VW320ES\_VW328***

*-To solve the issue of irregular image which occurs with 4K signal input in HDR mode*

**Please note that firmware update can take up to 15 min.**

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| Download and Transfer the Update Folder to Your USB Storage Device |
| 1. Download the **sony\_pjupdate\_2015\_2302\_pje\_auth** file to a temporary or download directory (please note this directory for reference) on your computer.  2. Extract the update folder from the **sony\_pjupdate\_2015\_2302\_pje\_auth** file.  *o For Microsoft® Windows Vista®, Windows® 7 or Windows 8 operating system:*  a. Go to the directory where the file was downloaded and right-click the "sony\_pjupdate\_2015\_2302\_pja\_auth.zip" file, and then click "Extract All".  b. At the "Extract Compressed (Zipped) Folders" dialog box, click "Extract".  **Note:** For Windows 8, the default settings for Internet Explorer® will save the file in the Downloads folder. To locate the Downloads folder, click the "Desktop" tile from the Start screen and then locate the downloaded file using Windows Explorer.  c. At the "Extract Compressed (Zipped) Folders" dialog box, click "Extract"  d. A new folder will be created called **sony\_dtv0FA30A07A0A7\_00022900**.  *o For Windows XP operating system:*  a. Go to the directory where the file was downloaded and right-click the "sony\_pjupdate\_2015\_2302\_pja\_auth.zip" file, and then click "Extract All".  b. At the "Extraction Wizard" dialog box, click "Next".  c. Click "Next".  d. Click "Finish".  e. A new folder will be created called **sony\_dtv0FA30A07A0A7\_00022900**.  o For Mac OS® X operating system:  a. Go to the location where the file was downloaded and double-click the "sony\_pjupdate\_2015\_2302\_pja\_auth.zip" file.  b. A new folder will be created called **sony\_dtv0FA30A07A0A7\_00022900**.  3. Connect a USB storage device to your computer.  4. Transfer the update folder to the root directory of your USB storage device:  **Note:** The root directory is the top directory in a file system.  **IMPORTANT: Do not change the name of the folder or copy to any other folder on the USB device. This update will not install successfully if the name of the folder is modified or if the folder is not copied to the root directory of the USB device.**  o **For Windows operating system:** Right-click the "sony\_dtv0FA30A07A0A7\_00022900" folder and, from the menu, click "Send To...", and then click the drive (EX: Removable Disk E:) that represents your USB device. The update folder will be copied onto your USB storage device.  o **For Mac OS X operating system:** Drag and drop the "sony\_dtv0FA30A07A0A7\_00022900" folder to the root folder of the USB storage device.  5. Remove the USB device from your computer. |

## Updating the System Software

**CAUTION: During the update process, do not remove the USB device or turn off the projector.**

Please read installation instructions before downloading.  
CAUTION: During the update process, do not remove the USB device or turn off the projector.  
**Update from v2.003 or earlier:**Please read installation instructions before downloading.  
CAUTION: During the update process, do not remove the USB device or turn off the projector.  
1. Power off the projector.   
2. Make sure no other USB device is connected to the projector before starting the update.  
3. Insert the USB storage device containing the update folder into USB port of the projector.  
4. Power on the projector.  
5. Update process starts automatically for approximately 5 minutes. During the update, the ON/STANDBY indicator blinks green, then amber. It takes about 5 minutes to update.  
6. Power on the projector.  
7. Note: After the update, initial power on takes about 15 minutes to light a lamp. During this period, ON/STANDBY indicator blinks green. During the updating process, **DO NOT unplug/power off the projector.** Once the update is finished, refer to step 8.

8. After the above step, you will get an image from the projector.

**Update from v.2.202 or later:**

1. Power off the projector.  
2. Make sure no other USB device is connected to the projector before starting the update.  
3. Insert the USB storage device containing the update folder into USB port of the projector.  
4. Power on the projector. The update process starts automatically.  
5. When the update is finished, the projector will turn off.  
6. Turn on the projector to complete the update process