

August 16, 2016

To Customers Using the Video Conference System Request for Stop Using the Streaming Function

We thank you for your patronage of Sony products.

To use the streaming function available on some of our video conference systems, a computer with QuickTime installed is required. However, US-CERT^{*1} is calling for uninstalling QuickTime for Windows from the computer for a security reason^{*2}.

In this regard, we decided to ask the customers to stop using the streaming function.

Please implement the measures written in [Request to Customers] below. We apologize for any inconveniences this may cause.

*1: UNITED STATES COMPUTER EMERGENCY READINESS TEAM

*2: (<https://www.us-cert.gov/ncas/alerts/TA16-105A>)

DETAILS

[Target Products]

PCS-XG100/XG100S

PCS-XG77/XG77S

PCS-XC1

PCS-XG80

PCS-XG55

PCS-XL55

PCS-G60 (No longer on sale)

PCS-XA80 (No longer on sale)

PCS-XA55 (No longer on sale)

PCS-G70N (No longer on sale)

PCS-G70S (No longer on sale)

PCS-G50 (No longer on sale)

[Request to Customers]

- With PCS-XG100/XG100S , PCS-XG77/XG77S, PCS-XC1

The streaming function is removed^{*2} in the latest version of the software.

The latest version of the software (Ver1.60 or later for PCS-XG100/XG100S/XG77/XG77S, and Ver1.30 or later for PCS-XC1) can be downloaded from [here](#).

Please make sure to set [Streaming] from the Setting menu to [Disabled] when you use your video conference system before updating the software to the latest version.

The streaming function is set to [Disabled] as default.

- With PCS-XG80, PCS-XG55, PCS-XL55, PCS-G60, PCS-XA80, PCS-XA55, PCS-G70N, PCS-G70S, PCS-G50
Please set [Streaming] from the Setting menu to [Disabled] when you use your video conference system. The streaming function is set to [Disabled] as default.

*2: It may not be possible to use the streaming function even if there are descriptions regarding the streaming function in catalogs, product package, manuals or other documents.